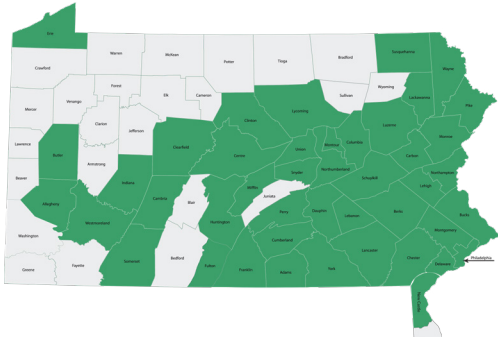




Since 2007, UDS Accessible Home Modifications has been providing the consulting, design, construction services and specialty products needed to make any home environment safer and reduce the risk of injury for participants and their caregivers. UDS Accessible Home Modifications accessibility experts evaluate participant needs, provide smart solutions and supervise every aspect of a home modifications project. Our specially-trained staff is committed to right-sizing projects to meet individual needs and providing quality installation to support customer satisfaction and avoid the need for costly rework. During the period from 2017 - 2021, UDS completed 1,150 renovations and 575 service calls across 44 Pennsylvania counties and one Delaware County.

## GEOGRAPHIC AREA

The green areas represent where jobs were performed during the period July 2017 through June 2021.



## COST ANALYSIS

UDS Accessible Home Modifications operates a very different model than other provider organizations. Our trained evaluators perform a full assessment of both the individual and the home, create the design and scope of work, and then guide an internal construction management team that coordinates trade subcontractors to perform the work, without the additional fee mark-ups of a general contractor.

### UDS Average Costs, July 2017 - June 2021

Highest Cost	Average Cost	Lowest Cost
\$63,391	\$8,355	\$1,158
Full Renovation	All Project Types	Stairlift

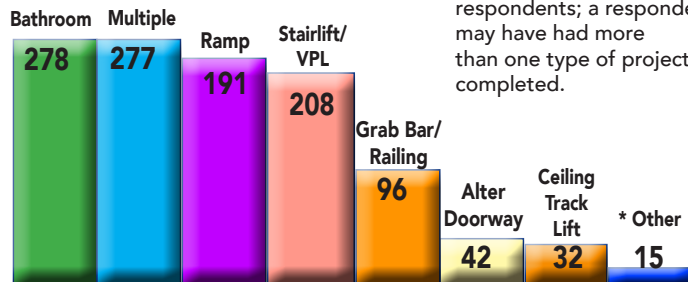
### Nursing Home Costs

In 2021, the Pennsylvania State median cost of a semi-private room in a skilled nursing facility was **\$124,841**. This is a 3.65% increase from the previous year and costs continue to rise.

Data Source: [genworth.com/aging-and-you/finances/cost-of-care.html](http://genworth.com/aging-and-you/finances/cost-of-care.html)

## SCOPE OF WORK

### Modification(s) Completed



Note: Reflects total of all projects performed for respondents; a respondent may have had more than one type of project completed.

\* Other includes: flooring and sidewalk

## CUSTOMER SATISFACTION

During the 2017 - 2021 period, the UDS Resource Center conducted phone based surveys within 30-days of a consumer's project completion date.

**Question: Has receiving your home modification improved your overall health and safety in the home environment?**

Agree or Strongly Agree = 95%

Neutral or Disagree = 5%

**Question: Did UDS Accessible Home Modifications meet your overall expectations for quality of products and design solutions?**

Agree or Strongly Agree = 96%

Neutral or Disagree = 4%