Building a Sustainable Future
United Disabilities Services Foundation (UDSF)

Offers the most comprehensive and wide-ranging services available to support people who are living with disabilities, who are aging, or who are recovering from an injury. UDSF has headquarters in Lancaster County and serves clients in more than 50 counties throughout Pennsylvania. UDSF provides services which are funded by government, insurance, and private payers. UDSF oversees five additional separate organizations described below:

Non-Profit Management Solutions (NPMS)
Provides administrative, management, business development and consulting services to all entities under the Foundation as well as other non-profit organizations in need of those services.

Mobility and Rehab Equipment (MRE)
A Comprehensive Mobility and Rehab Equipment Provider of rehab mobility devices, wheelchairs, and other accessibility equipment for individuals with disabilities.

United Disabilities Services (UDS)
A non-profit organization that provides care and support services for seniors and individuals with disabilities.

Accessing Independence (AI)
A non-profit direct care services organization that provides in-home care to seniors and individuals with disabilities as well as an Adult Day Enrichment Program.

Accessible Solutions Brokerage (ASB)
A non-profit organization that provides home modification project management to larger payer sources required to provide enhanced accessibility in the home.

Our Stakeholders

Participants (4,000+)
Families (12,000+)
Donors (700+)
Employees (340+)
Volunteers (1,500+)
Boards and Committees (30+)
Government & Legislators (300+)
Payer Sources (400+)
Referral Sources (500+)
Safety and Well-being
We are committed to the safety and well-being of our stakeholders by providing an environment free from unsafe acts and one that fosters trust and respect.

Excellence
We strive to excel in every aspect of our business including the highest return on investments and tackle challenges with determination to succeed.

Resourceful
We manage our resources responsibly and effectively utilize technology for sustainability.

Value Diversity
We value the differences of others and work to be a leading advocate for those we serve.

Integrity
We are accountable, honest, ethical and professional in conducting business. We are consistent and fair in all practices.

Compassionate Care
We have a true concern for others in our actions. We are sensitive and responsive to their needs through high-quality care.

Empower
We strive to inspire individuals to live their best life and to achieve their highest potential.
Strategic Goals

**Financial Stability**
- Improve net income
- Exhibit strong fiscal stewardship
- Sustain positive cash flow
- Strong effective asset management
- Maintain robust ratios

**Compliance and Mitigating Risk**
- Safety and well-being of all stakeholders
- Compliance with all internal and external regulations
- Successful accreditation renewals
- Excellence in financial and operational audit results
- Legal, financial and insurance risk mitigation
- Practice uncompromising ethical values

**Operational Excellence**
- Exceptional business process, practices and productivity
- Anticipate and implement strategies for our changing environment
- Innovative business models
- Strategic alliances and expansion
- Reliable and emerging technology
- Expand our service footprint

**Stakeholder Satisfaction – Employee, Customer, Donor**
- Be an Employer of Choice
- Enhance employee retention and morale
- Deliver a great customer experience
- Provide exceptional customer and family satisfaction
- Celebrate Donor, Board and Volunteer engagement

**Grow Profitable Revenue**
- Sustainable revenue growth
- Diversification of payers
- New product / service development
- Increased donor support
- Planned giving / legacy building
- Expert partner to ensure ease to service access

Compliance and Mitigating Risk
- Safety and well-being of all stakeholders
- Compliance with all internal and external regulations
- Successful accreditation renewals
- Excellence in financial and operational audit results
- Legal, financial and insurance risk mitigation
- Practice uncompromising ethical values
Our Services

**ENRICHMENT & LIFE SKILLS**
- Adult Enrichment
- Transition School
- Employment Services
- Challenger Football and Cheerleading

**PERSONAL CARE & INDEPENDENCE**
- In-Home Personal Care
- Accessible Home Modifications
- Mobility and Rehab Equipment
- Custom Wheelchair Seating
- Service Dogs

**PLANNING & SUPPORT**
- Care Management
- Adult Autism Care Management
- Resource Center

Non-Profit Management Solutions (NPMS)
We help people live like themselves and BE MORE than their disability.

Celebrating more than five decades of services and a legacy of helping others

2270 Erin Court, Lancaster, PA 17601
www.udservices.org
888-837-4235

UDS is a 501(c)3 non-profit organization.

Connect with us

Facebook.com/UnitedDisabilitiesServicesFoundation
Instagram.com/udservices - @udservices